



INVENTORY OF COMMUNITY-BASED HEALTH AND HUMAN SERVICE PROGRAMS AND GAPS ANALYSIS, JOHNSON COUNTY, KANSAS

June 9, 2015

INTRODUCTION

One in six Johnson County residents is low-income, as measured by twice the federal poverty level (about \$40,000 for a family of three). More than one in twenty has income below the federal poverty level. Households that struggle to meet basic needs will often turn to public or community-based health and human service programs for assistance.

The public safety net (see Appendix I) is an array of supports intended to promote, protect and restore the wellbeing of individuals and families. Social Security, Medicare, SNAP (formerly known as food stamps), and Workers Compensation are the most well-known public safety net programs, and serve the largest number of people. Additional public safety net programs include child care for low-income working parents, subsidized school lunch program, mental health services, and protection for abused/neglected children.

While the public safety net is extensive, it does not have adequate reach to serve all who might benefit or are eligible. That's where community-based service providers come in. Community-based service providers (nonprofit agencies and departments of county government) often deliver public safety net programs with funding from federal and/or state government. In most cases they supplement federal/state tax dollars with charitable contributions, fees for service and local tax dollars. Often community-based providers offer preventive programs, as well as intervention and treatment.

United Community Services of Johnson County (UCS) undertook this inventory and gaps analysis of community-based human service programs as one component of a larger project. UCS is working in partnership with Johnson County Government to develop strategies to reduce poverty and create opportunity in Johnson County. Understanding what is currently available and where gaps exist is critical for planning purposes.

For this inventory and gaps analysis, 32 nonprofit agencies and departments of Johnson County Government were interviewed in person or by telephone between December 2014 and May 2015. (See Table of Contents and Appendix II) While this is not an exhaustive list of organizations that serve Johnson County residents, it does capture a significant range of services that augment the public safety net.

Thank you to the organizations that generously contributed their time.

United Community Services of Johnson County (UCS), a nonprofit agency founded in 1967, provides data analysis, leads collaborative planning and mobilizes resources to enhance the availability and delivery of health and human services.

UCS believes investment in the public safety net benefits everyone, including businesses and residents of the community, and is critical to the success of our state and county. The public safety net protects our most vulnerable residents - the poor, the disabled, the very young and very old - and aids those who need help to achieve self-sufficiency.

Components of the public safety net are established and funded by the federal or state government. These services are often delivered by local government or nonprofit organizations. Additional service provided by local governments, nonprofits and faith communities supplement the public safety net and are funded with charitable contributions and local tax dollars.

EXECUTIVE SUMMARY

Numerous entities in Johnson County help low-income residents meet their basic needs, enhance their education level, maintain their health, and develop job skills. Individuals and families across the county access services ranging from a one-time visit to a food pantry to receiving regular health care at a safety-net clinic. Health and human service providers serve an important role in the Johnson County community. Understanding the scope of services provided, challenges to providing those services, and current gaps in service is an essential step in improving this community's response to poverty.

This inventory and gaps analysis is an overview of the services offered by 32 organizations providing health and human services in Johnson County. Organizational leaders were asked a series of questions about current programs, future program plans, barriers to service delivery, and gaps in available community-based services. The inventory is a sample of safety-net services delivered by community-based private and local public agencies. It does not include those services delivered by state government, and is not meant to be exhaustive.

There was strong consensus around the largest gaps in the safety net: transportation, health care, and housing. These three service gaps all have an effect on whether someone is able to obtain and keep a job, a topic that came up multiple times during the interviews.

Barriers to meeting the demand for services fell in to several categories including those specific to funding constraints, those not directly related to insufficient funding, and those that were specific to the population seeking services. Populations most likely to experience gaps included adult households without children under 18, households without insurance, non-English speakers, and those living in the community who are not U.S. citizens. While some gaps were very specific to a type of service or an underserved population, many of the gaps are long-standing and unlikely to close without targeted investment and significant changes in policy.

Organizational leaders shared that there continues to be a belief that poverty does not exist in Johnson County. This lack of awareness affects policy decisions, fundraising efforts, and volunteer engagement, and thus serves as a barrier to developing a comprehensive response to poverty in Johnson County. Many organizational leaders felt that recognizing poverty as an issue affecting many Johnson County residents – of all ages – is critical to improving the safety net.

Most of the organizations interviewed reported that they were at capacity with a significant number sharing that they had ongoing waiting lists for their services or had increasing demand for services with no change in resources to provide them. Yet, they continued to innovate to meet the increasing demand – by seeking funding for specially trained staff in order to better respond to growing needs, by offering services during nontraditional hours, by developing new partnerships or new ways of delivering services that fill gaps or extend existing best practices to new organizations. All interviewed agencies remain committed to serving the County's most vulnerable residents.

GAPS ANALYSIS

To better understand gaps in the safety net system, organizational leaders were asked about barriers to their organization's ability to provide services and supports not adequately met by the community or government programs. Recognizing that funding is almost always a factor in providing or expanding services, the barriers were broadly divided into those that were primarily related to funding constraints, those which were not directly related to insufficient funding, and those that were driven by the populations to be served.

Gaps in Services and Unmet Needs related to insufficient funding

Service providers identified many gaps or levels of services inadequate to meet the needs within the safety net in Johnson County. Responses were very consistent across all providers, with lack of adequate transportation options being the most commonly identified gap. The gaps identified mirror those identified in past inventories.

Transportation

Transportation was mentioned in nearly all interviews as a significant gap in the safety-net system in Johnson County, due to the barrier that inadequate transportation played in retaining employment, attending appointments for services, or accessing a household's basic needs.

Examples of transportation issues include:

- Clients unable to keep appointments due to informal transportation (from friends, family, etc.) falling through
- No bus stops at/near significant access points for social services (ex: Health Partnership Clinic)
- Families in Johnson County unable to access services in Kansas City (example: a children's medical appointment at Children's Mercy hospital)
- Taxi vouchers that do not allow two drop offs – e.g. parents need to bring children to Head Start before heading to their employment. (Head Start bus service was eliminated last year due to budget cuts.)
- Lack of transportation options during non-traditional business hours limits hours and types of employment that people can work.
- Poor public transportation options between Johnson County and Kansas City Kansas for employment. For someone in Johnson County to take public transportation to a job in KCK, they often have to take the bus from JoCo to KCMO and then to KCK.
- Vouchers supporting healthy eating aren't used as those who need them can't get to service organizations that offer them. A senior living in Meriam may have a farmer's market in their neighborhood, but they don't have transportation available to get to a service agency to receive a voucher to use at the farmer's market.
- Limited transportation options is especially problematic for seniors, who may not have the option of walking or biking due to physical limitations.

Employment

- *Job Training:* The lack of job training opportunities that lead to careers, versus service jobs, was a missing piece of the safety-net.
- *Community Employment:* For persons with disabilities there is a shortage of community-based employment and the lack of engagement by local employers.
- *Opportunities for felons:* Finding employment for persons with a felony record is particularly difficult. Although “ban the box” initiatives are a good step toward reducing barriers for felons but barriers still arise during other phases of employment searching, such as background checks.

Housing

- *Affordable Housing:* The lack of affordable housing was identified as a significant safety-net gap in Johnson County. When the Johnson County Housing Authority opened up 900 spots on a wait list for Housing Choice Vouchers, which supplement housing costs for low income households, they received 900 applications in 24 hours. Some of this demand is from people who live outside Johnson County but work in Johnson County and wish to live closer to their employment.
- *Affordable Housing for seniors:* Johnson County lacks affordable housing options for seniors that are not institutional. Some seniors are forced to spend down their assets in order to qualify for Medicaid in order to receiving housing in a nursing home.
- *Transitional Housing:* The lack of transitional housing options to support persons coming back into the community from a facility or institution in Johnson County is a gap. This gap may result in consumers with a substance use disorder staying with other substance users, inhibiting their ability to stay clean, and eventually leading to the need for residential care. Additional transitional housing or “halfway housing” options could lead to less need for intensive, residential care.
- *Homeless Housing:* The shortage of homeless shelters in Johnson County was identified as a large gap in the safety-net, especially for single men and women and for teens experiencing homelessness. Persons experiencing homelessness who are single adults or teenagers must be referred to Kansas City Missouri shelter facilities.
- *Rental Rehab:* One organization noted that there is an unmet need for rental rehab programs across the country. Rental rehab programs provide assistance to landlords to maintain their rental properties in good condition.

Child Care

- *Affordable, High Quality and Accessible Care:* Families’ struggle to find affordable, high quality and accessible child care was mentioned as a significant barrier. Of the 1,053 child care providers in Kansas only 295 accept subsidies. For accessibility, it was mentioned that it is nearly impossible to find care outside of traditional business hours.

- *Multi-Lingual:* There are limited options for child care in languages other than English, with a specific mention of a lack of licensed child care providers who speak Spanish.

Medical Care

- *Access to Medical Care:* Numerous service providers highlighted access to medical care as an unmet need of the low-income population in Johnson County. Medical providers identified access to specialty care as a gap for persons insured by Medicaid.
- *Prescription Assistance:* The lack of adequate prescription assistance is a significant gap in the safety-net, especially for mental health prescriptions. One mental health provider said that it is common for one person to have two or three prescriptions, but no insurance or safety-net provider to cover the cost.
- *Dental Care:* The safety net is currently unable to meet the need for dental care. Although Health Partnership Clinic provides dental services, they are not able to meet the demand and recognized themselves that there is a large unmet dental need. A service provider who works with children noted that there is also a significant shortage of dental providers that accept Medicaid.
- *Respite Care:* There is a lack of respite care for children with disabilities.

Behavioral Health Care

- *Residential Treatment for SUD:* Multiple providers spoke of inadequate residential care options for people with substance use disorder. Providers stated that single persons with no IV drug use or no ability to privately pay must wait up to six weeks to receive care. It was stated that the metro area has lost five or six residential providers in the last few years and that no new services have opened to fill that void.
- *Mental Health Care:* Mental health care services are limited or difficult to access for those who are uninsured, for children ages 0-6, for persons needing medication management for psychiatric drugs, and for parents whose children are in the child welfare system. It was also specifically mentioned that it is difficult to find Medicaid providers for psychiatric care.
- *Substance Abuse Treatment:* A lack of substance abuse treatment options was identified as a safety-net gap. A provider of job training and placement services said that the inability to pass a drug test is probably the number one reason people cannot get a good job. Although they refer to existing services, the provider noted there are not enough services to meet demand.

Senior Services

- *In-Home Services:* Although programs and resources are available for seniors in their houses, there is not enough programming to meet the demand, and the pending demand as the community continues to age.
- *Senior Center:* There is no senior center in Olathe.

Legal Services

Landlord/Tenant: Two providers specifically mentioned that there is a lack of legal service available for low-income residents that are having trouble with their landlord.

Gaps in Services and Unmet Needs not directly related to insufficient funding

Service providers identified an array of barriers they face in providing services to low-income Johnson County residents that are not directly attributable to insufficient funding. Regardless, nearly all service providers acknowledged that funding does play a role in restricting expansion of services.

- *Lack of awareness:* One service provider identified as a barrier that although many Johnson County residents are in need of safety-net services, they do not know how to access services or feel intimidated.
- *Language Diversity:* One service provided identified as a barrier accommodating multiple languages, especially on a timely basis.
- *Hiring Bilingual Staff:* Several service providers identified an increased need to hire bilingual staff and difficulty finding staff persons, including medical professionals. It is important to note that some providers reported success hiring bilingual staff and did not identify it as a barrier.
- *Hiring and Retaining Specialized Staff:* One provider mentioned that it is difficult to retain health care staff, due to Kansas City's robust health care activity (Cerner, etc.) offering more competitive jobs. Several service providers mentioned that it is difficult to hire licensed mental health professionals.
- *Grant Restrictions:* Some providers identified the lack of grant funds for operating costs/indirect costs as a barrier to providing services.
- *Lack of Medicaid Expansion:* One service provider identified the lack of Medicaid expansion in Kansas as a service barrier.
- *Volunteer Recruitment:* An organization that relies heavily on volunteers noted that it is difficult to recruit volunteers to serve in Johnson County because the volunteers often volunteer in other parts of the metro area. It was expressed that volunteers do not recognized that the same issues they are volunteering for in other parts of the metro area are also occurring in Johnson County.
- *Bureaucracy:* Medicaid providers said that sometimes a lack of flexibility on the state's part to allow a different approach to services can serve as a barrier. It was also noted that the medical necessity criteria used by the KanCare MCOs for some behavioral health care may prevent services from being rendered.

- *Legislative Restrictions:* One organization mentioned that actions by the legislature put up barriers that keep people from being successful. The example provided was the new TANF bill and its limitations on benefits available to felons and limitations on SNAP access.

Population specific barriers to services:

Service providers identified several populations of low-income residents who have more difficulty than others accessing social services.

- *Uninsured Population (Medicaid Gap):* Several service providers stated that the state’s inaction on Medicaid expansion has left many adults without access to affordable health insurance. This was particularly mentioned when speaking about adults without dependent children, and adults who have trouble affording prescription medications.
- *Childless Adults:* It was noted by several providers that many services are for families, leaving single adults without access to services. This issue came up repeatedly around housing and shelter services, but was also mentioned in a more general benefit frame, noting that childless adults have less access to food assistance through SNAP and health insurance through Medicaid.
 - Multiple service providers identified a lack of services for single men, primarily around access to temporary housing or shelters. Many providers pointed out that the only homeless shelter in Johnson County does not serve single persons and that there is a great need for homeless housing for single men in Johnson County.
- *Undocumented Persons:* It was mentioned that some services, such as Medicaid, are not available for undocumented persons, creating a barrier to them receiving services. It was also mentioned that undocumented persons are hesitant to seek services, including for their citizen children, due to their undocumented status.
- *Non-English Speakers:* Service providers mentioned that persons who do not speak English have more difficulty access services. It was specifically mentioned that helping non-English speakers with learning disabilities in a job training program is difficult, in large part due to the high cost of disability evaluations in languages other than English.
- *Young Children:* One service provider noted that there are not enough Early Head Start and Head Start slots for the eligible children in Johnson County. The provider stated that the potential to impact their lives is huge but they are not able to access services.
- *Youth Aging out of Foster Care:* Youth leaving foster care were identified as a population lacking services. It was said that this population often is homeless when leaving foster care with no social or family network.

- *Adults Leaving the Corrections System:* It was stated that adults often leave the corrections system without a place to live and sometimes with minimal basic needs (i.e. only shorts and flip flops when released during the winter).
- *Seniors:* Providers mentioned that seniors who have traditionally not accessed social services are less likely to access services when needed. If seniors accessed services sooner (i.e. in-home assistance), they would potentially prevent injuries and be able to stay in their home longer.

In summary, a broad set of gaps and unmet needs emerged from the 32 organizations interviewed for the inventory. While some gaps were very specific to a type of service or an underserved population, many of the gaps are long-standing and unlikely to close without targeted investment and significant changes in policy. A detailed description of each organization's response to interview questions follows including: what services are provided, eligibility criteria for services, who are served, capacity for expansion, and whether or not they are able to meet current level of request for service.

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INVENTORY OF COMMUNITY-BASED HUMAN SERVICES

WORK AND INCOME

Organizations whose primary services are related to supporting a household's ability to maintain employment and meet their basic needs were included in the Work and Income category.

Childcare

Growing Futures Early Education Center (Head Start of Shawnee Mission)

Growing Futures provides early childhood education to children age birth to five.

Early Head Start and Head Start

Eligibility: Children must live within Shawnee Mission School District boundaries, be age 0-5 or a pregnant woman, and be under 130% of poverty (65% of children/pregnant women must be under 100% FPL)

Services Provided:

- Early childhood education
- Dental care on-site, mostly preventive care (provided through partnership with Health Partnership Clinic. Parents of enrolled children also access this service)
- Medical care on-site (provided through partnership with Health Partnership Clinic)
- Play therapy for children referred from a mental health provider
- Nutrition program
- Self-sufficiency work with parents, including helping parents obtain a GED and assistance with resumes
- English language learner class (open to parents of enrolled children)

Capacity:

- 108 slots for pre-k age children
- 21 slots for birth to age three
- 17 slots that are not required to meet Head Start eligibility guidelines; these families pay the full cost
- 77 home-based enrollment slots; Families receive a 90 minute home visit every week
- Growing Futures is not able to meet the demand in the community. In February 2015, there were 128 children on a waitlist. All the children were income-eligible for early childhood services. It is estimated that during the spring months the waitlist will grow to 200-250 children.
- Head Start guidelines require that children are taken off the waiting list based on their degree of need, not based on when they sought services. For the neediest children who will be the first to be taken off the waitlist, their wait will be three to four months.

Future Early Childhood Service:

Within the next six months, The Family Conservancy will launch a new program that is an Early Head Start Child Care Partnership. This is a new service model being promoted at the federal level, which

incorporate EHS standards into child care settings. This new program will have 116 slots total between Johnson and Wyandotte County.

The Family Conservancy

The Family Conservancy provides four primary services: child care training and referral, individual development accounts, an early literacy campaign (“talk, read, play”), and family counseling. Child Care Aware of Eastern Kansas (The Family Conservancy is the Child Care Aware office for Eastern Kansas)

Eligibility: Anyone is eligible to request a child care referral or receiving training as a child care provider, but the majority of people seeking child care referrals are low-income.

Services Provided:

- Through a call center in Topeka, referrals to child care providers
- Provide updated provider information for call center
- Provide training for child care providers, including mental health training
- Directors Academy – educates new directors of child care centers about budgeting, staff supervision, and working with parents
- Serve as sponsor for meal program for providers (approximately 200 providers; 2,000 children)
- Follow-up with families, through call center, to see if they were able to provide care

Individual Development Accounts (“Family Asset Building” program)

Eligibility: Families must earn less than 200% FPL and be working

Services Provided:

- Families receive a 2:1 match for saving toward an asset purchase, education, or to start a new business. Match is limited to \$4,000.
- Most families use the IDA for education purposes

Capacity:

- 60 families participate in the IDA program, including 20-22 Johnson County families

Talk Read Play

Eligibility: N/A

Services Provided:

Talk Read Play is an early literacy campaign that encourages parents to interact more with their children. The campaign aims to reduce the word gap between low-income families and college educated families. The campaign is primarily a marketing campaign to teach parents the importance of talking, reading and playing with their children.

Family Counseling

Eligibility: Anyone is eligible to seek services, which are provided on a sliding scale.

Services:

- Mental health counseling

- Bilingual counseling services
- Federal grant dollars are available to pay for counseling for victims of crime
- Provides services to a lot of survivors of domestic violence
- Provides enrollment assistance for the Health Insurance Marketplace

Capacity:

- Provides counseling to a few hundred persons each year.
- Not able to serve everyone seeking care; turn people away due to a shortage of providers
- Plans to hire an additional therapist for the Johnson County office

Johnson County Parks and Recreation

In addition to free park access across the county, Johnson County Parks and Recreation provide many programs for youth and seniors.

Internal Scholarship Program

Eligibility: Family income must be below 50% low-income guidelines set by HUD; Must be a Johnson County resident

Services:

- Families receive \$100 for each member of the family to apply toward a parks and recreation event or class. Example: A family of five that meets the income guidelines receives \$500, which may be used any way they wish to access parks and recreation activities.

Capacity:

- A total of \$10,000 is available and this amount is often close to depleted, but not often.

Summer Camps – Camperships

Eligibility: Family income must be below 50% low-income guidelines set by HUD; Must be a Johnson County resident

Services:

- Scholarships for summer camps provided through CCDBG block grant

Capacity:

- Demand varies from year-to-year but these funds run out each year
- Serves 2,000 kids/week (both full-pay and those on camperships)

Before and After School Care

Eligibility: Attend a school where the program is offered. Not many scholarships are provided but Parks and Recreation tries to keep costs low.

Services:

- Serves 2,000 children per week in 29 Johnson County schools, all in the Shawnee Mission, Gardner and DeSoto school districts
- Care provided from 7:00am until the beginning of school and after school until 6:00pm
- Primarily in elementary schools but is in one middle school

- Healthy standards adhered to – no screen time, time for physical activity and healthy snacks

Pre-Schools

Eligibility: Age 3-5

Services:

- Pre-school is provided at four locations in Johnson County: Roeland Park Community Center, two sites within the Gardner School District, and at the Mill Creek Activity Center.

Capacity:

- Serves about 80 children total (20 per site)
- The two sites in Gardner will not be available next year, so Parks and Recreation is looking for new sites
- Demand is cyclical, creating a waiting list sometimes, but not always

Older Adult Programs

Eligibility: Age 50 or older

Services:

- Daily programming at multiple community centers in Johnson County (seniors responsible for transportation to and from locations)
- Legal Services, AARP driving classes, and tax services for low or no fee at community centers

Capacity:

- Able to meet demand with current capacity

Future programmatic changes within Parks and Recreation:

- Expanding before and after school care into additional middle school locations
- Possible expansion of early education presence in schools. Interest has also been expressed by schools but finding space may be a barrier.
- As part of the proposed Meadowbrook redevelopment, there will be a new 88 acre park and potentially a new community center (at least a full year away).

Job Training

Johnson County Community College Adult Education

Johnson County Adult Education, based at JCCC, provides three main education programs for adults: Adult Basic Education/GED, ESL education, and a Migrant Families Literacy Program.

Adult Basic Education/GED

Eligibility: Open to anyone without a high school diploma (does not have to be a Johnson County resident)

Services Provided:

- Literacy education for those that cannot read or need to improve reading skills
- Remedial math
- GED level education
- One-on-one education for each student to work at their own pace
- Participants pay \$50/year for materials

Capacity and Demographics:

- Educates about 1,000 people per year, more receiving adult basic education than GED service
- More than 150 volunteers are critical to the program
- Those served are 58.7% Hispanic, 20.8% white, 10.1% Asian, 8.9% African-American and 1.5% Other
- Those seeking adult basic education are primarily middle age
- Those seeking GED services are primarily ages 16-18

ESL

Eligibility: Must demonstrate a deficiency in English through an assessment

Services Provided:

- English language development
- Like skills English (not academic) – examples: how to call a doctor's office, how to interact with children's teachers and schools
- One-on-one and individualized education
- Four levels of classrooms, ranging from zero English skills to enough English skills to be able to bridge the student to the GED program

Capacity:

- Educates about 1,000 persons per year
- Currently has a small waitlist
- Considering providing services at a second site

Migrant Families Literacy Program

Eligibility: Participants must work in agricultural due to restrictions of the funding source. (Example: someone working at a nursery)

Services:

- Provides child care and pre-k to children while parents are in ESL classes
- Home visiting program

Capacity:

- Serves about 40 families
- Currently able to meet demand
- Operated out of Center for Grace

New Program:

Johnson County Adult Education will launch a new program this spring that allows student to concurrently enroll in GED classes and technical school. The first group of students (about four students) will be in technical education for home health aides, and they hope to start a welding pathway next.

Eligibility: There are two ways that students can be eligible. One, their education path aligns so that they are positioned to finish their GED soon, but not right away, so that it is the right time to be concurrently enrolled in a technical program. Second, persons who have a high school diploma, and educational deficiency (such as not reading at 12th grade level), and are eligible for TANF will be eligible for the new program.

Students who complete this program will have preferred status for the next level of education. For example, those that complete the home health aide education will have preferred status for LPN education courses.

The program will be offered at no cost to students.

Workforce Partnership

Workforce Partnership provides a variety of services to connect job seekers with employment opportunities.

Adult Program (Funded through the Workforce Investment Act, becoming WIOA on July 1)

Eligibility: Core services are available to everyone age 18 and older, eligible to work in the United States, and have registered with the Selective Service if required to. For persons needing more intensive job counseling and one-on-one work, must be under 100% FPL.

Services Provided:

- Core services: job matching services, resume assistance, availability of computers for job seekers to use (most people access core services)
- Enhanced services: intensive counseling, developing an individualized career plan, paying for professional credentialing

Dislocated Worker Program

Eligibility: Must have status as a dislocated worker, meaning the job seeker lost their previous job due to no fault of their own and it is determined the job seekers is not likely to return to the same field of work. (Job seekers who receive services through the dislocated worker program tend to be more middle income.)

Services Provided:

- Same as those provided in the adult program

Youth Program

Eligibility: Age 14-21 (will change to 16-24 on July 1), below 100% FPL, and has a barrier that makes it unlikely they will finish a degree or find work on their own (homelessness, teen parenthood, etc.) Most of those served are out-of-school youth with no high school diploma.

Services Provided:

- Aim to get youth on a career path, into post-secondary education, or military service
- Tutoring and mentoring, especially for GED
- Skills training
- Alternative school connections
- Career planning
- Serves about 75-100 Johnson County youth per year (300 youth across JO, WY, LV)

Capacity Across All Programs:

- Workforce Partnership has money to pay for job seekers to receive training in high-demand careers. People may receive \$4,000/year for job training, and 400-500 people receive these funds each year. However, demand is greater than the resources available so not all interested job seekers are able to receive the job training funds.
- Would like to devote more funds to job training but cannot do that and meet the demand for basic job services.
- Workforce Partnership is exploring collaborations with other organizations to do some of the basic job services so they are able to provide more intensive services.
- Over next few years, aim to have four to five satellite offices
- Shifting nature of training from classroom to work-based learning (internships, apprenticeships, on-the-job training, etc.). The goal is that the majority of funds will be used in this way.

Workforce Partnership is working with employers to develop living wage jobs, and a peer-to-peer learning program among employers about the effect of providing living wage jobs. The example provided was that Quik Trip recruits good employees, pays them well, and retains them, and would be able to teach other employers how to do the same.

BASIC NEEDS

Organizations whose services primarily related to meeting residents need for safe shelter, adequate food, and basic utilities were included in the Basic Needs category.

Housing

Johnson County Housing Authority

The county housing authority provides multiple programs to assist residents with affordable housing.

Housing Choice Voucher (Section 8)

Eligibility: Income less than 50% of area median income; U.S. Citizen; Persons with a felony conviction are reviewed on a case-by-case basis

Services:

- Voucher provided for housing. Recipients are required to put 30% of their income toward rent.
- Total of 1,447 vouchers (currently all full)
- Each voucher serves approximately 2.5 people

Capacity:

- Demand far exceeds capacity
- There is a waiting list, which right now has mostly elderly and disabled (waiting list was opened up to those populations)
- The number of people placed on the waiting list is intentionally limited based on the number of vouchers expected to open up.
- Average time on waiting list is 6-18 months
- Every time the waiting list is opened up for people to add their name, the waiting list becomes maxed out.

Major Home Rehabilitation Program

Eligibility: Income cannot exceed 80% of median area income; Home cannot be worth more than \$161,000 and must not be in Olathe; Owner occupied; Taxes paid and current; Only one mortgage on the property; Passes HUD's environmental review assessment. A homeowner is only eligible once in a 10-year period.

Services:

- Funding provided to homeowners to provide substantial needed maintenance and rehabilitation (no luxury items include)
- A lien for the cost of the work is placed on the home. 10 percent of the lien is forgiven each year, so if the homeowner remains in the home for at least 10 years the entire rehabilitation cost is forgiven. If the homeowner leaves the home within 10 years the remaining balance must be paid.
- Accessibility modifications are a common rehabilitation project
- All work is bid on and done by approved contractors

Capacity:

- Assists 17-24 homeowners per year
- Waiting list of approximately 90 homeowners

Minor Home Rehabilitation Program

Eligibility: Same as major home rehabilitation program

Services:

- Grant funding to address one deficient part of a home
- Typical examples include roof, plumbing, electrical upgrade, wheel chair accessibility

Capacity:

- Serves 35-40 properties per year
- Waiting list of approximately 10 properties

Weatherization Program

Eligibility: 150-200% FPL or less (depending on funding source); Only eligible once since 1994; Automatic qualification for anyone eligible for LIHEAP, or receiving Social Security Disability, or received DCF services in the prior year.

Services:

- Perform energy audits on owner-occupied homes
- Provides insulation, window replacements, weather stripping, etc.

Capacity:

- Serve about 90 homes annually
- About a six month wait for services, dependent on availability of contractors

Home Buyer Assistance Program

Eligibility: Income less than 80% of area median income; Purchase price may not exceed \$161,000 for an existing home or \$195,000 for new construction; Must live in Johnson County or have worked in Johnson County for at least two years.

Services:

- Provide down payment and closing cost assistance up to \$10,000

Capacity:

- Serve about five homebuyers each year
- Does not keep a waiting list because a waiting list does not work well with a home buying program (people need help right when they find a home and may not be able to find a home when assistance is available).

Johnson County Interfaith Hospitality Network

Johnson County Interfaith Housing provides housing services to families experiencing homelessness in Johnson County.

Eligibility: Cannot have more than one eviction and must be paying back an eviction; must save 90% of discretionary income to remain in program; cannot be chronically homeless; no criminal background, including bad check charges; must demonstrate motivation; 10 job searches per day and become employed within 45 days; three references; must be Johnson County resident

Services:

- 90 day housing program with an optional 90 day extension
- Families are housed at participating churches overnight
- Strength-based services
- Assistance applying for DCF programs, obtaining needed meds, and getting doctor appointments
- Families are housed at the Family Partnership Offices during the day, if not at work
- Case management, focused on budgeting and housing resources
- Employment assistance, including referral to Workforce Partnership
- Transportation to/from churches, schools, jobs, etc.

Capacity:

- Can serve four families at a time
- Typically full during the fall and winter, but are more likely to have space during the spring and summer. Estimated to be full 75% of the time.
- 12 host churches and 23 support churches provide volunteer base

Olathe Housing Authority

Olathe is the only city in Johnson County that has its own public housing program.

Public Housing and Section 8

Eligibility: Income of less than 80% of area median income for public housing; Income of less than 50% of area median income for section 8 housing

Services:

- Housing Choice vouchers to provide affordable housing (formerly section 8)
- Recipients must pay 30% of their income towards housing
- Olathe provides affordable housing units (public housing)
- Preferences are given to persons that are elderly or disabled or lives or works in Olathe.

Capacity:

- Public housing has 130 units
- Olathe has 509 Housing Choice vouchers
- Demand far exceeds the capacity
- Waiting lists are opened once per year and are filled within days. Waiting lists can be up to 1,000 households.
- For people given preference, likely to stay on waiting list 1-3 years. For people not given preference, not likely to ever be taken off the waiting list

Taxi Coupon Program

Services:

- People purchase taxi vouchers. For personal reasons, can purchase two voucher books per month. For work, can purchase up to four books per month. Each book costs \$35 and contains 10 one-way trips.
- 10/10 Taxi is the contractor; people call 10/10 taxi directly for service
- Serves as the only means for some people to grocery shop, get to doctor appointments, etc.

Capacity:

- Over 500 people use the program on a regular basis

Housing Rehabilitation Program

Eligibility: Income less than 80% of area median income; Equity in the home

Services:

- Deferred loan provided for housing rehabilitation. Most common repairs are for roofs, furnaces/AC, and foundations.

- A lien is placed against the home and paid back when the home sells

Capacity:

- Serves 5-10 homes per year
- There is a waiting list, but people are served as soon as a contractor is available.

Emergency Assistance

Eligibility: Income less than 80% of area median income; Owner occupied home

Services:

- Provides one time grants to make home repairs (example: collapsed sewer line)
- Helps homeowners stay in their homes

Capacity:

- Currently able to meet demand

Exterior Maintenance Program

Eligibility: Income less than 80% of median area income; Owner occupied home

Services:

- Homes are identified through code violations.
- Home owners provided one-time grant to remedy code violations

Capacity:

- Currently able to meet demand

The Salvation Army

The Salvation Army provides an array of services for low-income Johnson County residents, including the only homeless shelter in the county.

Emergency Assistance Offer

Eligibility: Varies by funding source, but everyone served is low-income

Services:

- Food pantry
- Commodity distribution
- Senior Farmers Market Nutrition program coupons (point of service for state in JoCo)
- Utility Assistance
- Rent Assistance
- Hotel vouchers (very limited)
- Clothing vouchers
- Occasional personal/unique need (example: sleeping bag for homeless person)
- Prescription assistance (limited)

Adopt-A-Family

Eligibility: Income under 100% FPL; Johnson County resident

Services:

- Christmas gifts provided to approximately 800 families per year

Back to School Backpack Program

Eligibility: Children must be eligible for free or reduced lunch; Johnson County resident

Services:

- Children are provided with a backpack filled with school supplies at the beginning of the school year (serves approximately 800 children per year)

Johnson County Family Lodge

Eligibility: Johnson County residents that are homeless and have children under age 18 in their custody.

Services:

- 90-day shelter program (majority of people do stay the full 90 days)
- Case management services focused on stabilization and an exit plan
- 11 families can be served at a time

Transitional Living

Eligibility: Johnson County residents that are homeless and have children under age 18 in their custody.

Services:

- Housing provided for up to two years for six families. Three families are housed at the Lodge and three are housed in off-site locations that are leased.
- Case management services

Pathway of Hope

Eligibility: Families with children

Services:

- Intensive and individualized case management for families who want to break the cycle of poverty
- Assistance with budgeting, finding identified needs (ex: car), help reinstate professional fees (ex: CNA license)

Capacity Across All Services:

- For all services, if there were more resources available there would be plenty of demand to use the resources on.
- For the Lodge (shelter), they are consistently full and receiving requests for shelter. They used to keep a waiting list but it grew to 70-80 families, which was unrealistic to serve in a

timely manner. They refer people to shelters in Missouri, but that makes it difficult for people to get to their jobs – people seeking shelter services are often employed.

Nutrition

Village Presbyterian Church Food Pantry

Eligibility: Income under 150% FPL, proof of social security card, proof of income or school enrollment.

Services:

- Food provided on-site (once per month per person), by appointment
- Food delivered to four subsidized apartment buildings
- Clothing also provided
- On-site nursing staff four days per week for blood pressure checks and diabetes management

Capacity:

- Serve 20-25 families per day
- Provide about 50,000 pounds of food per month (80% donated; 20% purchased with cash donations)
- Not allowed to increase the number of families served on-site due to their agreement with the neighborhood association.
- Serve an average of 190 Johnson County homes per month
- Average 550 deliveries to seniors each month (metro wide)
- 43% of all services are provided to seniors
- Accept about nine new applicants each week

Emergency Assistance/Utility Aid

Catholic Charities of N.E. Kansas

Catholic Charities provides many services to low-income Johnson County residents and has much greater flexibility in their services than most organizations.

Food, Clothing, Personal

Eligibility: Income less than 150% FPL for clothing assistance; no income eligibility for other food or personal services

Services:

- Clothing vouchers provided once per month
- Food available through food pantries (Olathe and OP in JoCo) once every 30 days
- Personal items available once every 30 days
- Bread provided daily

Capacity:

- It is estimated that each household receives \$80 of food each time they receive food from a pantry.
- In Johnson County, up to 6,000 families served by food pantries each month
- Clothing vouchers provided to 300-500 people per month

Financial Assistance

Eligibility: For assistance with Oxford House rent, must be referred by Oxford House. For assistance with prescription, rent assistance and diapers, must earn less than 150% FPL

Services:

- Provide rent assistance for a resident of Oxford House
- Prescription assistance up to four times per year, per person. Can assist with the co-pay or full cost.
- Rent assistance (total of \$28,000 to disperse over six months)
- Individualized services to determine and find what each person needs, both short-term and long-term
- Housing stability planning
- Pine Street Duplex in Olathe provides six months of housing and matched savings for residents
- Financial literacy classes
- Program with Community America Credit Union connects families who are losing public benefits due to increased earnings with a financial coach at Community America. Upon completion of program, Catholic Charities puts money into the family's savings account and into 529 account for children.
- Assistance with Medicaid applications and referrals to Navigators for the Affordable Care Act (ACA) Marketplace enrollment
- Child care assistance, providing short-term assistance until subsidies begin
- Happy Bottoms diaper program provides 50 diapers/month

Capacity:

- Significant demand for diapers beyond what the Happy Bottoms program can provide

With additional resources, Catholic Charities reported it could provide additional services across all areas.

Jewish Family Services

Jewish Family Services provides multiple services to help low-income Johnson County residents meet their needs.

Food, Shelter, and Employment

Eligibility: Situations considered on a case-by-case basis but must be a resident of the KC Metro Area. For the food pantry and rent and utility assistance, must be under 200% FPL.

Services:

- Provides intakes or referrals for people who call seeking services
- Rent assistance
- Utility assistance
- Medical help – prescriptions, home-based care, etc.
- Food Pantry
- Assistance applying for SNAP
- Case Management, provided for 3-6 months and sometimes a requirement to receive additional services
- Resume and interview skill development, including mock interviews

Mental Health Services

Eligibility: Open to anyone and all services provided on a sliding scale

Services:

- Counseling
- Therapy
- Combining mental health services with employment services
- In-home counseling (mostly for seniors)
- Services for people with eating disorders

Aging Services

Eligibility: Age 65 and older; People pay a monthly fee on a sliding scale

Services:

- Aging in place services to help seniors stay in their home as they age
- Home repairs
- Home chores
- Technology assistance
- Referrals to other services for larger needs
- Connect with adult children of those receiving services

Older Adult Care Management

Eligibility: Age 65 or older (higher income seniors will soon have to pay for these services)

Services:

- Intensive, three to six month case management
- Help seniors navigate the aging process by helping them figuring out what they need to do to stay in their homes, such as what modifications are needed and what level of home health is needed.
- Provides very individualized care and engages the family of seniors

Capacity Across All Programs:

- Mental health services are able to meet demand
- All other services could easily be doubled or tripled if there was funding to support it

Johnson County Multi-Service Centers

Six multi-service centers geographically dispersed across Johnson County provide seven categories of services to residents:

Utility Assistance

Eligibility: Must be a Johnson County resident, have the utility bill in their name, made a payment in the last 90 days, provide proof of residency, provide proof of income (under 200% FPL), and provide identification for everyone in the household.

Services:

- Utility assistance up to \$250 per year
- A person cannot receive assistance for the same utility bill two months in a row
- Help people with budgeting and/or getting on a level pay plan with the utility

Rent Assistance

Eligibility: Same criteria as for utility assistance plus must show current copy of lease.

Services:

- Rent assistance up to \$200 per year (exceptions may be made for higher assistance on a case-by-case basis)
- Help people assess their budget and find areas where they can save money (apply for food stamps, use food pantries, etc.) in order to have more money available for basic needs
- Assistance not provided if someone is renting from a family member

Food Pantry Services

Eligibility: Same criteria as for utility and rent assistance

Services:

- People may receive food once a month
- Try to provide at least one week worth of food
- Fresh produce donated by community members

Case Management Services

Eligibility: Everyone who receives a service from the multi-service centers also receives case management services.

Services:

- Assess people's needs and look at what resources are available to help meet those needs
- With signed releases, will communicate with Medicaid, SNAP and other social service agencies
- Goal is to connect people with resources that eliminate their need for services from the multi-service center
- Partner with KC Medicine Cabinet, so can help people access medical services through that service

Accessibility Services

Eligibility: Same eligibility criteria as for utility and rent assistance, plus must be under age 60 and homebound due to a medical condition

Services:

- Rent and utility assistance
- In-home services – laundry, cooking, cleaning, etc.
- All services provided in-home

Meals On Wheels

Eligibility: Same criteria as for utility and rent assistance

Services:

- Five noon-time meals provided per week
- Breakfast also available

Catch-A-Ride

Eligibility: Must be over age 60 or have a mental health or physical disability; not have access to transportation. Medically disabled seniors are given priority.

Services:

- Transportation provided to doctor appointments, grocery store (1-2 times/month), social service appointments
- Rides provided up to three times per week but exceptions can be made for more frequent trips (example: Dialysis patients).
- Rides provided at no cost
- Provides 60-65 rides per week

Capacity Across All Services:

- Accessibility services has a waiting list of approximately 20 people.
- Johnson Country residents must use the multi-service center that is assigned to their zip code, creating varying levels of demand across the county.
- Rent assistance funds are tied to specific multi-service centers, so some run out of money more quickly than others, and money cannot be transferred between multi-service centers.
- Overall, capacity varies greatly between centers. For example, the multi-service center on 87th street has the highest demand for rent assistance.
- Capacity of Catch-A-Ride is dependent on volunteers who do the driving

HEALTH, WELLNESS AND SAFETY

Those organizations included within the category of health, wellness and safety are focused primarily on the health and welfare of the county’s most vulnerable residents. These organizations protect the youngest and oldest residents, support those with physical and developmental disabilities, and meet the physical and mental healthcare needs of the uninsured and underinsured.

Child/Adult Abuse

Court Appointed Special Advocates (CASA)

CASA provides advocacy to children who have been abused and neglected and are under the care of the courts.

Eligibility: Children receive a CASA volunteer with a Judge's order.

Services Provided:

- Advocacy on behalf of children
- Train volunteers to serve as advocates
- Identify the needs of families and children and work to secure the necessary services to meet those needs

Capacity:

- In 2014, served 327 children. 227 of those were Child in Need of Care (CINC) children and 100 were divorce/custody cases.
- Only able to serve approximately 25% of CINC cases in Johnson County and in 2014 had a waiting list of approximately 80 children.
- To increase capacity, CASA would need increased staff and volunteers
- The number of CINC cases in Johnson County has increased in recent years
- Planning to increase capacity in 2015 in order to reach 50-80 more CINC children within the next year.

Safehome

Safehome provides five services: Shelter, Transitional Housing, 24-hour Hotline, Legal Protection Services, and Counseling Services.

Within the next 4-6 months Safehome will be adding a pet shelter, allowing survivors to seek protection with their pets.

Shelter Services

Eligibility: Women who are experiencing domestic violence and need a safe place to stay. A woman is never turned away if assessed to be in a lethal situation.

Average Length of Stay: 50.2 nights (Calendar year 2013)

Services Provided:

- Safe housing
- Therapy services
- Advocacy Services

Capacity:

- 60 beds, recently increased from 45 beds
- Shelter is usually operating above capacity (has air mattresses for overflow)

Other Demographics:

- In 2012, 78% of shelter residents earned less than 100% of the poverty level
- In 2012, 54% of shelter residents were from Johnson County
- In 2013, 172 women and 139 children were provided shelter at Safehome

Transitional Living

Eligibility: Must be employed or in school and have successfully completed the shelter program or have unstable housing.

Length of Stay: One year

Services Provided:

- Graduated rent assistance
- Case management and life skills (i.e. budgeting)

Capacity:

- An average of 15-20 families can be provided transitional housing services
- In 2013, 19 families received transitional housing (19 women and 29 children)

24-Hour Hotline

Eligibility: None; anyone may call

Services Provided:

- Assessment of need for safe housing due to domestic violence
- Safety-planning
- Referrals for other community services (mental health, legal assistance, homeless housing, etc.)

Capacity:

- In 2013, the hotline received 4,256 calls

Legal Protection Services

Eligibility: Must be a Safehome resident and referred by advocate

Services Provided:

- Staff attorney helps residents with filing child protection orders, child custody, and paternity legal issues. Safehome is the only DV shelter in the metro areas with an attorney on staff.
- Court Program: 2 Safehome employees, housed at the District Attorney's office, provides education to victims and accompanies them to court hearings. This program also uses volunteers.

Capacity:

- Attorney services are in high demand and if Safehome was able to employ more attorneys there would be plenty of demand for their work.
- The court program serves about 1,000 people per year. Volunteers are used to serve this many survivors.

Counseling Program

Eligibility: Current shelter resident or otherwise seeks counseling services

Length of Services: Average 6 months to one year. Due to referrals to Johnson County Mental Health being waitlisted, people continue services at Safehome until they can get into JCMH.

Services Provided:

- Individual therapy for adults and children
- Group therapy for adults and children

Capacity:

- In 2012, 1,141 clients (adults and children) received counseling services
- The program has 8 staff members and a strong intern program

Sunflower House

The Sunflower House provides children's advocacy services and education services.

Children's Advocacy Services

Eligibility: Children must be referred by law enforcement or the Department for Children and Families

Services Provided:

- Coordinated response to child abuse
- Forensic interview of children
- Family advocacy – help the family navigate the health and legal systems
- Coordinate medical and mental health care – help families make appointments with providers
- On-site mental health professionals to serve any child that is a client of Sunflower House

Capacity:

- About 500 children per year are provided forensic services
- Able to meet current demand

Education Services

Education services are provided to any individual or group who requests the services.

Services Provided:

- Happy Bear education program for 4-7 year-olds that focuses on good touch/bad touch
- Education for upper elementary students
- Middle school program focused on on-line safety
- Mandated Reporter Training for adults
- Stewards of Children training, used by many faith communities

Capacity:

- Educates 19,000 children each year. Most (14,000) are through Happy Bear program.
- Educates 5,000-6,000 adults each year.
- Able to meet current demand.

Child Welfare

KVC

KVC hold the out-of-home (foster care) and family preservation contract from the Department for Children and Families. Out-of-home care is provided to children who have been determined Children in Need of Care and removed from their home. Family Preservation is a voluntary program for families that have been determined by DCF to not have an imminent danger for children but may need resources in order to prevent a future out-of-home placement.

Out-of-home (foster care) and Family Preservation

Johnson County:

- 580 youth in out-of-home care as of February 2015
- Average age of child in out-of-home care is 9 years old
- 55% are placed in a foster home
- 36% are placed with relatives
- 5% are in pre-adoptive homes
- 4% are in residential placement
- The largest growing population of children in out-of-home care is children ages 0-6.
- The number one reason for removal of a child is substance abuse.

Services Provided (out-of home):

- KVC picks up a child within four hours after a CINC order is issued
- Attempt to place child in same school district
- Conduct team meeting with family and stakeholders
- Connect children to the medical and behavioral health providers in community. Responsible for ensuring care is received. KVC relies on community mental health centers.

Services Provided (Family Preservation)

- Intensive in-home therapy, using three evidence-based models.
- Provide hard goods to families (i.e. if a bed is needed for a child's room)

Capacity:

- The increase in out-of-home placements has increased significantly, but needs are still being met.
- Private fundraising outside the state grant is necessary to provide all required services.
- Shortages in community capacities are problematic. For example, when the court orders a psychological test and the test cannot be done by a community provider, KVC uses its resources to hire a provider.

KVC operates two unique programs to help meet the needs of children and families they serve:

- The Protective Homes Program identifies homes where children can reside after being removed from their home but prior to a CINC determination. Typically, children in this phase would be placed in a residential facility before placement with a foster family. The Protective Homes Programs works primarily with faith communities to identify homes where children can stay during the time between removal and CINC determination. These homes are approved by the courts but not licensed as foster homes and children stay in the homes for up to 72 hours.
- The Care Portal is another program that relies on the faith community. Working with about ten churches, a community resource coordinator identifies needs of families and asks for donations through an email listserv. For example, in Johnson County a grandmother wanted her grandchildren placed with her after they were removed from their home, but the grandmother could not afford bunk beds for the children. The beds were necessary for placement with the grandmother. A donor through the Care Portal purchased the bunk beds and the children were placed with their grandmother.

Senior Services

Johnson County Area Agency on Aging

Johnson County AAA provides an array of services for senior citizens.

Geriatric Care Management

Eligibility: Age 60 or older; No income requirement but most of those served are low-income

Services:

- Work with seniors to coordinate and establish in-home services
- One meal a day provided, either through meals on wheels or community sites

Legal Services

Eligibility: Age 60 or older, served on a first-come first-serve basis; No income requirement but most of those served are low-income

Services:

- Legal consultation through Kansas Legal Services for wills, estate planning, and other legal services
- Assistance with evictions and utility bills

Aging and Information Services

Eligibility: Open to anyone

Services:

- Phone line service that provides information about long-term care options in the community

- Provides referrals to other organizations
- Provides general education about a new senior issue in each edition of “Best Times”

In-home Services and Case Management

Eligibility: Age 60 and older; services provided on a sliding scale

Services:

- Help seniors plan how to stay in their home as they age
- Assist seniors to bring services into their homes as needed

Aging and Disability Resource Center

Services:

- Serves as “no wrong door” for anyone 18 or older looking for long-term care assistance. Provide information and referrals to 850-900 people per year.
- Provide options counseling, which provides in-depth assistance to determine needs and appropriate community resources. This serves about 150 people per month.
- Assessment for Frail/Elderly, TBI, and Physically Disabled Medicaid waivers. Determine whether people are functionally in need of care (they have already been determined eligible for Medicaid or are near completing eligibility process). Provide about 200-300 assessments for waivers and nursing care per year.

Senior Health Insurance Counseling

Eligibility: Age 60 or older

Services:

- Assists senior to better understand Medicare, Supplemental Insurance plans, and Prescription Drug plans.
- Provides most services during Medicare open enrollment period.

Capacity Across All Programs:

- For the Geriatric Care Management program, the demand is being met. However, if there was an influx of requests or if everyone over age 60 in Johnson County requested services, they would not be able to meet demand
- For Legal Services, they are not able to meet the demand.
- The Aging and Information Services program fields approximately 6,500 calls per year
- The In-home Services and Care Management program serves about 495 people/year, and is currently operating at capacity.
- All components of this service are funded by subgrants from Kansas AAA, so they are required to serve everyone seeking services. If there were additional resources, each person would receive more robust services.
- The Senior Health Insurance Counseling program serves about 1,300 seniors per year. The program is highly depending on volunteers (8-10 total) and are operating slightly above capacity.

Disabilities

Johnson County Developmental Supports

JCDS provides three primary services: Targeted Case Management, Residential Supports, and Day Supports.

Targeted Case Management

Services Provided:

- Support individuals with intellectual disabilities and their families to identify their strengths and potential employment opportunities
- Connect individuals with community resources
- Assist individuals to secure benefits for which they are eligible

Residential Supports

Services Provided:

- Assist individuals to find housing
- Support individuals with activities of daily living
- Serve as liaison with landlords
- Do not directly provide housing; rather help individuals find and keep housing

Day and Employment Services

Services provided:

- Provides individuals with daily activities so they can get out of their home during the day
- The focus is on productive work and paid employment
- Contracts with businesses for work that can be done at JCDS
- Provides individuals with employment opportunities or other activities that give back to the community (i.e. create crafts to provide to Children's Mercy Hospital)

Capacity:

- Currently able to meet demand and would be able to meet demand if persons on the waiting list for Medicaid waiver received waiver services.
- Potential changes to CMS reimbursement criteria could affect capacity in the future.

Tiny K (Infant Toddler Services of Johnson County)

Infant Toddler Services of Johnson County provides therapy services to children birth through three years of age who have developmental delays or disabilities.

Eligibility: A child qualifies for services if an evaluation determines they have 25% delay in one developmental area or 20% delays in two developmental areas. Children with a genetic syndrome automatically qualify for services. Child must be under age 3 (at age 3 services will be provided by their school district). Developmental screening areas include:

- Speech delays
- Behavioral disorders
- Sensory integration issues

- Down's syndrome
- Autism
- Cerebral Palsy

Families seek Tiny K services via:

- Referrals from physicians (most common)
- Word-of-mouth
- Parents as Teachers program

Services Provided:

Each child received need-specific services, which may include:

- Physical, occupational and speech therapies
- Special education
- Psychological services
- Nutrition monitoring
- Vision
- Transportation
- Assistive technology
- Audiology
- Social Service assistance (i.e. Referrals to food banks or help finding funding sources for adaptive equipment)
- Developmental screenings at child care centers, KU clinic, and mothers' day out programs.
- WIC screenings with a bilingual screener

Capacity:

- Serves approximately 1,500 children each year
- Federal guidelines do not allow a waiting list. They must serve all children who qualify
- Johnson County Tiny K is the largest Tiny K network in Kansas
- Have seen increases in demand without increases in resources.
- For State Fiscal Year 2015 Tiny K must raise \$130,000 to balance their budget
- Quarterly professional development was eliminated due to budget shortfalls

Upcoming Services:

A Speech Pathologist on staff is the only person in Kansas that is certified to provide a new evidence-based program for children ages 0-3 with autism. One more staff member will be certified and then all staff will be trained in this new program.

Health Care

Johnson County Department of Health and Environment

The Johnson County Health Department provides an array of health services on a sliding scale basis. The health department serves a lot of young families, primarily providing immunization services.

Clinical Services

Eligibility: Anyone is able to access the clinical services. Fees are on a sliding scale, and private insurance is accepted.

Services Provided

- Immunizations
- Family Planning
- STD Testing and treatment
- Pre-natal services, in partnership with KU OB residents
- Breast and cervical cancer screening
- Colposcopy services following an abnormal pap smear

Targeted Case Management

Eligibility: Must be under age 21, pregnant or parenting, and insured by Medicaid.

Services Provided:

- Targeted case management to set goals and work toward improved situations in daily living situations, education and training, employment, finances, key relationships, parenting, health, and empowerment.
- Referrals to affordable pre-natal care

Women, Infant, Children (WIC)

Eligibility: Household income under 185% of poverty, have a medical or nutritional need and are:

- Pregnant
- Breastfeeding mothers, up to baby's first birthday
- Non-breastfeeding mothers, up to six months after baby's birth
- Infants
- Children under five years old

Services Provided:

- Food packages
- Breastfeeding classes
- Nutritional counseling

Capacity (across all programs):

- Has the capacity to meet the current demand, but if everyone who is eligible for each service sought services, then capacity would not be able to meet need.

Health Partnership Clinic

Health Partnership Clinic provides a range of medical, dental, and behavioral health care. All services are provided regardless of a patient's ability to pay, and a sliding scale fee structure is in place for those who are able to pay.

Behavioral Health

Services Provided:

- Individual therapy
- Integrated care – mental health providers are in the exam room with primary care providers to evaluate what services are needed.
- Coordination with Johnson County Mental Health for referrals from JCMH for people who need primary health care.

Capacity:

- Served 1,600 patients in 2014, but that number is expected to rise significantly in 2015 due to increase in behavioral health care staffing.
- Psychiatric staff (MDs and NPs) are a huge need.

Dental

Services Provided:

- Outreach to every Title I school in Johnson County and provide comprehensive services on site. Two dentists do the outreach work.
- 20,000 kids screened by Extended Care Hygienists in 2014
- Partnership with WIC for dental screenings
- Standard dental clinical services offered in HPC's in-house dental clinic (two dentists work in clinic)

Capacity:

- The needs exceeds capacity
- Dental needs in Johnson County are “completely overwhelming”
- About 9,000 adults receiving dental care every year
- Although the demand is there, it is not financially viable to expand the dental clinic to serve more adults

Medical

Services Provided:

- Pediatrics
- Family Practice
- Internal Medicine (volunteer staffed)
- Cardiac with Nurse Practitioner
- Ob-Gyn, part-time with volunteer
- Immunizations
- Kan-Be-Health screenings
- Family Planning

Capacity:

- 10,000-12,000 total patients
- 15 exam rooms, not always full
- Easier to expand capacity for medical care to meet need than to expand behavioral and dental care.

Upcoming Changes:

- Intend to hire a full-time Obstetrics in order to provide pre-natal and gynecological care
- Hire additional family practice providers
- Hire full-time internal medicine provider

KC Medicine Cabinet

Eligibility: Johnson County multi-service centers serve as the intake sites to determine if the following eligibility criteria is met:

- Provide proof of income less than 200% of poverty (both uninsured and under-insured)
- Provide a SS or ITEN Card
- Provide current medical order to show their need

Services Provided:

- Vouchers for medical services, up to \$500 per voucher
- Each person may receive up to 3 vouchers per year
- Vouchers can be used for the following medical expenses:
 - Diabetic supplies
 - Dental emergencies
 - Durable medical equipment, including hearing aids
 - Prescriptions
 - Vision care

Capacity:

- In 2014 provided 178 services to 165 Johnson County residents. These services totaled \$44,000. (Metro wide they provided 14,000 services)
- Current need is being met; there is no waitlist
- In 2015 an increased amount of money will be available.
- Was not able to meet the demand for dentures. When dentures were an available service there was an immediate wait list of 400 people, which took more than 18 months to eliminate. Therefore, KC Medicine cabinet no longer provides dentures when that is the sole need. If dentures are needed due to a dental emergency that was paid for by KC Medicine Cabinet, then dentures will also be covered.

KC Medicine Cabinet serves few children. People between the ages of 35-55, especially women, are the primary recipients of KC Medicine Cabinet services.

Turner House

Turner House is a pediatric safety-net clinic located in Wyandotte County, but serves Johnson County children.

Eligibility Criteria:

- Children must be in families earning less than 200% FPL
- Serves newborns through age 19

Services Provided:

- Well-child visits
- Immunizations
- Same-day appointments for sick patients
- Developmental Screenings
- Dental cleanings, fluoride and sealants
- School/Sports physicals
- Prescription assistance
- Mental health referrals
- Prevention programs for chronic conditions (i.e. partnership with KU Med Center and Children’s Mercy on obesity program)
- Healthy Steps program – every child under age three that receives a physical also receives an evaluation about healthy steps, like car seats and teaching parents about age-appropriate development and interaction.

Future Services:

- Full dental services by hiring a dentist
- Medical and dental coordination – bring oral health screens into the medical appointments

Capacity:

- In 2014, provided care to 4,700 unique patients (10% are Johnson County residents)
- In 2014, provided 12,000 total visits, which is an increase of 40% over the past three years.
- There is a high demand for services at Turner House, but they have been able to meet the demand through adding evening hours and otherwise growing and responding to community needs.

Mental/Behavioral Health

Heartland RADAC

The primary service of Heartland RADAC is alcohol and drug assessment and referral. Other services include intensive case management, work with repeat DUI offenders, TANF recipients, and persons leaving corrections.

Alcohol and Drug Assessment and Referral

Eligibility: Anyone is eligible on a sliding scale fee. For low-income residents to receive care at no cost they must meet eligibility criteria established by the Kansas Department for Aging and Disability Services:

- Income less than 200% of poverty
- Kansas resident

Services Provided:

- Serve as the “front door” for the system – take referrals from probation, DCF, court orders, attorneys, etc. to provide the initial assessment and determine level of care needed.

- Provide alcohol and drug assessment using the Kansas Client Placement Criteria Screening Instrument (KCPCSI) to determine whether a substance use disorder exists, and to what extent.
- Refer clients to the appropriate treatment provider to meet their specific needs.
- On-going care coordination to ensure that clients are connected with the services they need.

Capacity:

- Able to meet the demand they receive and try to serve everyone within 48 hours
- Provide 6,000 assessments per year in Kansas

Additional Services:

- RADAC provides intensive case management services to persons with substance use disorders who are homeless or precariously housed, for chronic substance users, for residents of RSI that are leaving the residential program, and for Blue Cross Blue Shield consumers who frequently use hospitals and ERs.
- RADAC provides a 12-month program for people who have a third or subsequent DUI offense that are required to seek intervention. For Johnson County, approximately 85-90 people received these services. Peer mentors and recovery coaches work with clients to deter drunk driving and connect them with community services.
- RADAC completes screening for approximately 30-33% of TANF recipients using the Substance Abuse Subtle Screening Inventory (SASSI) tool. Approximately 13% of those screened receive intensive case management services with a goal to keep families together and prevent substance use.
- RADAC works with the Kansas Department of Corrections re-entry team to provide cognitive skills building classes at state prisons. For persons returning to Johnson County from prison, a care coordinator provides extra support.

Johnson County Mental Health Center

Johnson County Mental Health provides mental health services in the areas of adult services, children and family services, emergency services, and substance abuse treatment. Services are primarily focused on serving the uninsured and under-insured.

Adult Services

Services Provided:

- Case management: matching clients with potential employers, resume and interview preparation, education placement/planning, life skills development
- Individual, Family and Group Therapy
- Peer Support Services – focused on helping consumers engage with the community
- Vocational Services and Supported Education
- Young adult transition services
- Transportation, primarily to work and school. Clients pay \$2-\$4 per ride.
- Breakthrough House – transitional living for two consumers
- Shelter Plus Care housing – provides 18 housing vouchers
- In-home therapy for elderly
- Medication management

Children and Family Services (ages 3-18)

Services Provided

- Individual assessment, need determination and plan
- Community based services and case management to help children manage their behavior, and teaching skills to parents to manage children's behavior
- Psychosocial groups
- Home-based family therapy
- Individual, family and group therapy
- Parent support program at juvenile detention facility
- Medication management
- Transportation services

Emergency Services

Services Provided:

- Access team – provides care to walk-in patients
- Mobile Crisis Response Team – answers crisis line during business hours and provides short-term (3 weeks) case management, and then transfer to appropriate team.
- Crisis Line – during non-business hours clinicians answer crisis calls from emergency rooms, law enforcement, and other community members, and go out into the community to do screenings, mostly at ERs
- Mental Health Co-Responder – partners with law enforcement in Overland Park and Olathe to jointly respond to calls involving mental health.
- Crisis Recovery Center – 10 bed residential facility providing supervision and a safe location as an alternative to hospitalization (average length of stay is 14 days)
- Medication management
- Transportation services

Capacity (across all programs):

- Capacity is not sufficient to meet demand. Example: Caseload size is greater than 30 when the state recommends 25 and the best practice is a caseload of 18.
- Have lost approximately 73 FTE (114 positions) over the last three years due to three reasons: 75% decrease in state funding over the last 7 years, a small reduction in county tax funds, and not achieving projected fee funding.
- Examples of capacity not meeting demand: 40-50% of Johnson County residents in Osawatomie State Hospital have never received services from Johnson County Mental Health. At least 50% of PRTF requests have not previously received services from Johnson County Mental Health (PRTF admissions are approved by JCMH).
- Do not have enough services to prevent children from going into PRTFs

Johnson County Mental Health – Addiction Services

Addiction services provided through JCMH include an Adolescent Center for Treatment, Adult Detoxification Unit, and Outpatient Substance Use Services.

Adolescent Center for Treatment (ACT)

Eligibility: Must be 12-18 years old and have a primary substance use disorder that indicates the need for residential treatment.

Length of Stay: Average stay is 21 days

Services Provided:

- Residential facility
- Individual and group therapy. All clinicians are licensed to provide both mental health and substance use disorder treatment.
- School for 3 hours per day when school is in session
- Nursing assessment

Capacity:

- 21 beds
- Meeting the demand but not in a timeframe that people need. Adolescents are waiting up to two weeks to be admitted once they seek services.
- About 30% of patients are Johnson County residents; 70% from outside the county.
- The psychiatrist is only on-site three hours each month so not every resident can be seen by a psychiatrist.

The Adolescent Center for Treatment is the only facility in the state to provide residential substance use treatment for adolescents.

Adult Detoxification Unit

Eligibility: Age 18 or older and in need of detox that can be done in a social detox setting (not in need of medical detox). Do not need a referral, can walk in to receive services.

Length of Stay: Clients stay 2-5 days, averaging about 3.5 days per stay.

Services Provided:

- Social detox (not medical detox)
- A screening is done to ensure social detox is the right service for the individual
- Withdrawal symptoms are monitored and evaluated by ADU staff throughout the detoxification process, and clients are referred for medical care when necessary.

Capacity:

- 14 bed unit
- Space is usually available and people are not typically turned away for space reasons.
- Although the capacity is adequate, there is more that can be done to help people long-term, such as paying for medications that reduce alcohol cravings.

The Adult Detoxification Unit is the only free-standing detox unit in the state. All others are attached to another facility, such as residential treatment centers.

Outpatient Substance Use Services

Eligibility: Must have a dual diagnosis of substance use and mental health. Must be over age 12 (most of those served are adults).

Length of Services: Average length is 3-6 months

Services Provided:

- Therapy for both substance use disorder and mental health diagnosis
- Case management for both substance use disorder and mental health diagnosis
- Clients receive about one hour of therapy per week

Capacity:

- Able to meet demand and can always get someone into services
- Receive 20-40 referrals per month (2-3 are under age 18)
- Only some clients receive case management services, so an increase in case management capacity could be used.

KidsTLC

Kids TLC provides four services for youth in Johnson County, with two additional services launching in May 2015. Current services are mental health treatment through a PRTF and outpatient services, autism services, and a street outreach service.

Future Service: Kids TLC, in partnership with the Department for Children and Families and Johnson County Mental Health, will open a new therapeutic shelter, The Sanctuary, for youth ages 12-18 who are at risk of entering state custody. The Sanctuary will have 11 beds and is expected to be at capacity within two months of opening.

Future Service: Kids TLC will begin offering Intensive Outpatient Therapy, defined as a minimum of 3 hours of therapy for at least 3 days per week. Intensive Outpatient Therapy may serve as a bridge for youth leaving the PRTF.

Psychiatric Residential Treatment Facility (PRTF)

Eligibility: In order to be admitted to the PRTF, a youth must be screened by Johnson County Mental Health Center. The screening for admittance lasts approximately three hours. Nearly all the youth served by the PRTF are insured through Medicaid (both income and waiver eligibility). To stay beyond 60 days approval must be granted by the youth's KanCare MCO.

Average Length of Stay: Greater than 60 days

Services Provided:

- Individual therapy
- Group therapy
- School, administered by the Olathe School District
- 3:1 staffing ratio, compared to a 7:1 state average for PRTFs

Capacity:

- 60 beds
- Facility is nearly always 100% full

Outpatient Behavioral Services

Kids TLC also provides outpatient behavioral services of therapy (individual and family) and medication management. Therapy services provided include individual and family therapy. Medication management provides oversight and adjustment to psychiatric medication. Youth up to age 21 are eligible for outpatient behavioral services.

There is high demand for both the therapy and medication management services. At the time of this inventory (March 12, 2015) there was a 4-6 week wait to receive therapy services and medication management could not be received until June.

Autism Services

Kids TLC provides autism intervention services for young children (under age 5). The children receive one-on-one work with a Board Certified Behavior Analyst (BCBA) for eight hours a day.

Currently, all children receiving services for autism are privately insured. Although state law says that Medicaid has to pay for these services, no coding exists for providers to submit for reimbursement.

The autism services are consistently full and there is currently a waiting list.

Street Outreach

Kids TLC provides street outreach services to youth age 12-24 who are homeless or at risk of becoming homeless. These services are provided in three counties: Johnson, Wyandotte and Jackson. Approximately 1,000 youth receive street outreach service each year.

Youth receive case management, with an initial focus on finding stable housing. The youth are also eligible to participate in the outpatient behavioral health services provided by Kids TLC.

In May, the street outreach services will become part of a new therapeutic center, The Sanctuary, which Kids TLC will be opening.

Marillac

Marillac provides four services: Acute Inpatient Psychiatric Hospital, Partial Hospital, PRTF Residential, Outpatient Therapy.

Acute Inpatient Psychiatric Hospital

Eligibility: Ages 4-18 (18 year-olds must still be living at home), has demonstrated suicidal or homicidal tendencies or plans within the past twelve hours, and a clinical assessment determines that acute hospitalization is necessary. Although there are no income eligibility criteria it is estimated that approximately half of the youth served are low-income.

Length of Stay: 3-5 days

Services:

- Psychiatric evaluation, with on-going medication management
- Individual and family therapy
- Expressive therapy (art, recreation, music, drama therapy)
- 24-hour nursing
- 24-hour direct care services
- In house school, run by Greenbush
- Discharge planning

Capacity:

- 52 beds
- The availability of beds changes frequently, in part due to the short length of stay. The Hospital has its highest census numbers when school is in session but on most days can accept new patients.

Partial Hospital

Eligibility: Youth receive Partial Hospital services if they do not meet the standards for acute hospitalization but still need services (example: youth has suicidal ideation but no plan).

Length of Services: 3-5 days

Services:

The services provided are the same as the acute hospitalization but youth are only at the hospital from 8:00am-5:00pm Monday-Friday, rather than 24 hours a day.

Capacity:

The youth served by partial hospital services are included in the 52-bed census count for the acute hospital. It is estimated that less than 15% of the capacity is used by partial hospitalization.

Other Notes:

Partial hospital services tend to serve fewer low-income youth because this service is more likely to be privately funded.

Psychiatric Residential Treatment Facility (PRTF)

Eligibility: Must be assessed by Johnson County Mental Health as in need of PRTF services. Serves ages 4-18.

Length of Stay: Varies, but after 60 days insurance must approve additional days.

Services:

The services provided are the same as the Acute Hospital. Youth are able to transition from the Acute Hospital to the PRTF to receive services for a longer period of time.

Capacity:

- 32 beds
- In the past year, mostly full and will do a waiting list if needed.

Future Changes:

The insurance reviews for longer stays will change from being done at 60 days to 30 days. Due to the shorter time frame, programs will shift more toward safety and prevention. A concern was raised as to whether community-based services will be able to meet the new demand they will see if their capacity does not increase.

Outpatient Therapy

Eligibility: Ages 3-18 who are in need of services; many transition from PRTF.

Services:

- Individual therapy
- Family therapy
- Medication management

Capacity:

- Therapy services are approximately 90% full and able to accept new patients.
- Medication management services are at capacity and not able to accept new patients. They are actively seeking additional medication management staff.

Preferred Family HealthCare

Preferred Family Healthcare provides an array of services related to substance abuse. For all services, approximately 80% of clients are from Johnson County, 78% of clients qualify for a sliding scale, and 41% earn less than 100% of poverty.

Services Provided:

- Mental Health Assessments – Bio, psycho, social assessment provided on a sliding scale fee up to \$50 (free for those below 100% FPL). Receive internal referrals for people already receiving substance use disorder services. New program but aiming for a caseload of 12 individuals.
- Mental Health Therapy – Individual and/or group therapy offered on a sliding scale.
- Domestic Violence/Anger Management Assessments – Provides court-ordered assessments for anyone with a domestic violence conviction. Entirely private pay, \$150/assessment.
- Substance Abuse Assessments (including DUI) – Uses the state-mandated Kansas Client Placement Criteria Screening Instrument (KCPCSI) to assess need and make recommendations for care. All non-DUI assessments are conducted on a sliding scale.
- Adult Outpatient and Intensive Outpatient Substance Abuse Treatment – Individual or group therapy. Outpatient treatment is less than nine hours of therapy per week. Intensive outpatient is more than nine hours of therapy per week, with at least 3 hours/day for 3 days/week. A total of about 90 clients are served through both outpatient programs.
- Adolescent Outpatient Substance Abuse Treatment – Individual or group therapy. Outpatient treatment is less than nine hours of therapy per week. Intensive outpatient is more than nine hours of therapy per week, with at least 3 hours/day for 3 days/week. Must be ages 14-17. Approximately 150 are served each year, with about 10 on caseload at once.
- Alcohol and Drug Education Classes – Service for individuals who do not demonstrate a need for treatment but have been referred by the courts, attorneys, DCF, KVC, etc. Serves both adults and adolescents (ages 14-17).

- Court Monitoring – contracts with Johnson County cities to serve as probation officers for individuals on low-level probation. Provides resources and referrals for employment and case-by-case needs. On-going caseload of approximately 70 individuals.

Capacity:

- Preferred Family Healthcare is able to meet the demand they receive, but there is still more demand in the community. With additional staff they would be able to provide additional services.

Substance Abuse

Mirror, Inc.

Mirror, Inc. provides residential services and outpatient services for substance use disorders.

Residential Facility

Eligibility: Most be over 18 years old. Different funding streams have different eligibility criteria, but in general patients must meet one of these criteria:

- Be a resident of Kansas and earn less than 200% FPL
- Referred by a community corrections district
- Be insured by Medicaid

Length of Stay: Average for residential intermediate care is 28 days; for residential integration the average stay is 30-31 days. If someone completes both programs they could be in residential care for up to two months.

Services Provided:

- Counseling and therapy services
- Recreational and social activities
- Individual work therapies
- All therapies are designed to provide re-entry into society, gainful employment and sustained recovery after leaving the program
- Services provided in the residential facility encompass Mirror Inc.'s residential intermediate care and their residential integration care.

Capacity:

- 34 beds
- 3 of the 34 beds are designated for clients with co-occurring mental health problems but not Medicaid eligible. These three beds are reserved just for Johnson County residents.
- 125 clients were served in the Residential Facility between September 1, 2014 and December 31st, 2014.
- Typically not able to meet demand due to structure of funding. Majority of the people who seek services are “block grant eligible”, meaning they are eligible through state funds if they are a Kansas resident and earn less than 200% FPL. Mirror, Inc. is the only “block grant”

residential program in Johnson County and always has a 2-3 month waiting list for people who meet eligibility requirements through the block grant program.

- Priority placements are given to pregnant women and IV drug users.

Outpatient Program

Eligibility: Must be at least 16 years old. Different funding streams have different eligibility criteria, but in general patients must meet one of these criteria:

- Be a resident of Kansas and earn less than 200% FPL
- Referred by a community corrections district
- Be insured by Medicaid

Services Provided:

- Intensive outpatient services: clients receive therapy for 3 hours a day, multiple days per week
- Peer mentoring

Capacity:

- 111 clients serviced between September 1, 2014 and December 31, 2014
- Able to meet the current demand

Johnson County Human Services

Johnson County Human Services provides multiple services, including those described within earlier entries for the multi-service centers, housing department and area agency on aging. The services below reflect additional services provided by the department that do not fall under the other three sections.

Accessibility Program

Eligibility: Johnson County residents under age 60 who have a disabling condition that has rendered them homebound, and below 200% FPL. (Do not serve people who are eligible for PD waiver.) Note: Many individuals served have a mental health diagnosis in addition to their disabling condition.

Services:

- In-home services for persons who are homebound
- Homemaker services (housekeeping, laundry, etc.)
- Grocery shopping (on limited basis)
- Case management
- Medication checks through a partnership with home health services

Capacity:

- Demand for services is far greater than the capacity of the program
- Capacity has diminished since the great recession, with the program now serving fewer people and with less robust services
- About 30 people receiving services at any time

- There is a waitlist of about 50 people, which would be larger if the program was actively promoted
- Individuals remain on the waitlist for an extended length of time because individuals receiving services are not time limited, meaning that an open spot for services for new individuals does not happen often
- Those that are unable to be served due to capacity issues are referred to the centers for independent living, but individuals do not always qualify for their services and there is an overall lack of capacity in the county for accessibility services for those who are disabled but do not qualify for the PD waiver through Medicaid.

Catch-A-Ride

Eligibility: In general, be over the age of 60 or under 60 and have a disability or experiencing a life transition (e.g. job loss, divorce, etc.)

Services:

- Rides provided for medical appointments, social service appointments, and other travel deemed necessary (ex. Prescription pick-up).
- Rides provided at no cost (donations accepted)

Capacity

- Currently able to meet demand
- Approximately 100 volunteer drivers provide the rides
- Rides have increased by 40% over a year ago, due to the work of a new coordinator and additional volunteer drivers

Johnson County Department of Corrections

Corrections programs included in this service inventory focus on services provided to individuals receiving supervision in the community or those that will be released into the community. Given that the Department provides a broad variety of services and referrals to a closed population, it was included in the inventory but not placed under a specific safety net service component. However, the Department of Corrections has strong partnerships with many community-based organizations

Intensive Supervision Probation (ISP)

Eligibility: Individuals who are living at the Adult Residential Center and those living in the community who are required to have on-going supervision by corrections.

Services:

- Assistance from Resource Developers, who establish relationships with career-based employers (i.e. manufacturing).
- For individuals at the Adult Residential Center (individuals stay there and work in the community), assistance in job skill development, interview skills, and obtaining what they need their jobs (e.g. specific tools).
- For individuals living in the community, assistance with transportation, housing deposits (including Oxford House), and connection to mental health services

In-house Programming

Eligibility: Voluntary programs for individuals at the Adult Residential Center and Juvenile Detention.

Services:

- Cognitive Behavioral Therapy: Evidence-based therapy with goal to change the way individuals think. One specific program is Moral Reconciliation Therapy, a 13 week program. Evidence suggests that an individual who complete at least four weeks of the program has a 75% success rate of finishing the whole program.
- Education: Through a partnership with the Gardner School District, offenders at the Adult Residential Center can receive their GED.
- Education: Through a partnership with the Olathe School District, juveniles receive education.
- Functional family therapy: Through a partnership with Johnson County Mental Health, therapy provided to youth and their families.
- Financial Peace University: Curriculum developed by Dave Ramsey, available to offenders and their families.
- Vocational Training: Welding instruction is provided at the Adult Residential Center. A local company is hiring individuals part-time during their training and then hiring full-time after training is complete.

Over the next year, Johnson County Corrections will focus a lot of attention on adding other vocational training opportunities and explore apprenticeship opportunities.

Upcoming new services: A mentoring program at the Adult Residential Center will be launching soon. The program is a partnership with KC Crime Commission. Finding mentors has been a challenge and has delayed the program's launch.

Capacity across all programs:

- Serves about 620 adults and about 170 juveniles
- Adult Residential Center houses 250 individuals

WORK AND INCOME

- Child Care**
- Job Training**
- Social Security**
- Temporary Assistance to Needy Families (TANF)**
- Tax Credits**
- Unemployment Insurance**
- Vocational Rehabilitation**

BASIC NEEDS

- Housing**
- Nutrition**
- Utility Aid**

HEALTH, WELLNESS AND SAFETY

- Child/Adult Abuse**
- Child Welfare**
- Disabilities**
Physical/Intellectual/Developmental
- Health Care**
- Mental/Behavioral Health**
- Substance Abuse**

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